



Game Manual

System Requirements

Minimum System Configuration:

If your system does not meet any one of the following minimum system requirements, **Disney Alice in Wonderland** will not run properly.

Microsoft® Windows Vista® SP2 / XP® SP3

2.0 GHz Intel® Pentium® 4 class or AMD® Athlon™ or equivalent processor

1 GB RAM (Windows Vista®) / 512 MB RAM (Windows XP®)

7 GB uncompressed hard drive space

128 MB DirectX® 9.0c-compatible, 3D video card supporting Shaders 2.0 (NVIDIA® GeForce® FX or better, ATI Radeon™ 9500 or better)

NOTE: Onboard (built-in) integrated chipsets are not supported (e.g., Intel® on-board 8xx/9xx series chipsets, SiS and S3 series, ATI® Mobility Radeon® 7500 & X1300)

16-bit DirectX® 9.0c-compatible sound card

8x DVD-ROM drive

DirectX® 9.0c (included)

IMPORTANT!

In addition to meeting the Minimum System Requirements, it is highly recommended that you ensure that your computer's components are utilizing the most recent software [drivers](#).

MICROSOFT WINDOWS® VISTA DISCLAIMER:

This product's installer is not designed to work around the upgraded User Account Control features that Windows Vista provides. Administrative Privileges are required to install and uninstall the program. Depending on your system configuration, you may also be required to have Administrative Privileges to play this program. If you need additional information on User Account Control, please refer to Microsoft's Technet Website: <http://technet.microsoft.com/en-us/windows/cc507861.aspx> or your Windows Vista documentation.

MICROSOFT WINDOWS® XP DISCLAIMER:

Although this program will install and run on a system running Microsoft Windows XP, users with "Limited User" privileges will encounter difficulties. This program's installer is not designed to work around the upgraded security features that Windows XP provides. Administrative Privileges are required to install and uninstall the program. Depending on your system configuration, you may also be required to have Administrative Privileges to play this program. Please refer to your Windows XP documentation for information about "Administrative Privileges."

Program Management

Installing the Program

Exit all other programs and applications when installing **Disney Alice in Wonderland**. Also, exit all open applications (including background applications such as anti-virus software and pop-up blockers) to ensure that these programs will not interfere with installation. When all other programs have been closed, insert the disc in the DVD-ROM drive.

If your DVD-ROM drive is AutoPlay-compliant, an introduction screen will automatically appear when the disc is inserted in the drive. Follow the on-screen prompts to complete the installation. During installation, you will be given an opportunity to electronically register the program.

If the introduction screen does not appear, proceed as follows:

1. From the Taskbar, click on **Start** and select **Run**.
2. In the **Open:** text box, type in the following command: **D:\setup.exe** (where "D:" is the designation of your DVD-ROM drive) and click on the **OK** button.
3. Follow the on-screen instructions to complete the game's installation.

Getting Started

If your DVD-ROM drive is AutoPlay-compliant, a prompt will automatically appear when the disk is inserted in the drive. Click on **Play** to start the game.

If the prompt does not appear, from the Taskbar, click on **Start** and point to **(All) Programs**. From the Programs sub-menu, point to **Disney Interactive Studios** and select **Alice in Wonderland**. From the Alice in Wonderland sub-menu, click on the **Alice in Wonderland** program icon.

Uninstalling the Program

Prior to uninstalling **Disney Alice in Wonderland**, make sure that you have exited all associated applications.

To uninstall the program, proceed as follows:

1. From the Taskbar, click on **Start** and point to **(All) Programs**.
2. Point to **Disney Interactive Studios** and select **Alice in Wonderland**.
3. From the Alice in Wonderland sub-menu, click on the **Uninstall Alice in Wonderland** icon.
4. Follow the on-screen instructions to complete the uninstallation.

After a 10-year absence, Alice has once again tumbled down the rabbit hole where nothing is at it seems. This time she finds it ravaged by the Red Queen and her beastly guardian, the Jabberwocky. Playing as five key members of the Underland Underground Resistance – the March Hare, the Mad Hatter, the White Rabbit, the Cheshire Cat and the Dormouse – it is up to you to help Alice save Underland from its dark fate by finding the famous Vorpal Sword and defeating the forces of evil.

Controls

Action	Controls
Move Forward	W key
Move Backwards	S key
Move Left	A key
Move Right	D key
Hit / Action	H key
Activate Ability	J key
Jump / Dodge	U key
Swap Character	K key
Call Alice	Spacebar
Alice Thread	CTRL key (left)
Pause / Menu	Enter

Game Menus



Main Menu

Upon launching Disney Alice in Wonderland you will arrive at the Main Menu, where you may choose from the following:

New Game

Start a new single-player or two-player game.

Load Game

Load a previously saved game. The game will continue from the last saved spot.

Options

Adjust sound, video, controller and language options.

Quit Game

Quit the game and return to the Desktop.

Underland Characters

Each character has their own unique special abilities



The White Rabbit

Alter time or slow your enemies.



The Dormouse

Attack your enemies with deft swordsmanship and lightning-quick speed.



The March Hare

Use your mind to throw objects and enemies.



The Mad Hatter

Create optical illusions by lining up objects.

Note: You must be standing on the podium in the scene.



The Chesire Cat

Turn yourself invisible or make objects appear or disappear.

Technical Support Information

Troubleshooting

There are several things you can do to make sure that your computer system realizes the full potential of the program.

1. Determine if any changes have been made to the system.

A frequent source of conflict between hardware and software is a system configuration change. If an error occurs after making a change to the configuration of your system (i.e., adding new hardware, updating drivers, installing another program), then that system change is a likely source of the problem. Refer to the manufacturer's instructions to verify that the proper installation procedure was used and note any incompatibility issue or system modifications listed in the documentation.

2. Isolate the source of the problem.

The program itself does not necessarily cause errors that occur when running a software program. These errors may be caused by the operating system, a conflict between hardware settings, another program running in the background, or an obsolete driver, which has not been updated to work with the system's newer components. Determine exactly when and where the problem occurs, and whether or not the problem also occurs with other software programs. Also determine what other system activities are taking place when the problem occurs. Determining the exact circumstances under which a problem occurs often points to a solution.

3. Determine if the error can be reproduced.

Restart the program and test for the error. If the same error occurs in the same location, uninstall the program, reinstall the program, restart the system, and then run the program again. If the error recurs, determine if a similar error occurs with other software programs. If it does, the source of the problem may be one of the system's hardware components. Refer to your hardware documentation or contact the manufacturer to determine if an updated driver or system modification will resolve the issue.

4. Verify that your system meets or exceeds the minimum system requirements of the program.

If your system does not meet any one of the minimum requirements, the program will not run properly.

5. Verify that all external cables and connections are secure.

Also ensure that power, settings, and option controls for all system components are set appropriately. Refer to your hardware documentation or consult your hardware manufacturer for additional information.

6. Exit all other programs and applications when installing or running the program.

Exit any active screen savers, utility programs, anti-virus programs, or shell programs to ensure that the maximum amount of RAM is available for your system to run the program as quickly and smoothly as possible. Also exit any

automatic power saving utilities or other timing programs like an anti-virus program that scans your hard disk every hour or a power management utility that shuts down all non-essential system functions during idle periods. If a timing program or screen saver activates during installation or during play, the program may crash or experience other technical difficulties.

Display Issues

In order to run this program properly, verify that your video display is set to the correct color depth of at least **High Color (16 bit)**. Also, ensure that the Display Resolution is set to the optimal setting of **800 by 600 pixels**. See below for instructions on changing your display settings.

Refer to the **Troubleshooting** section for a list of video cards that may have difficulty running this program.

Changing the Display Settings (Windows XP)

To open the **Display Properties** window, right-click on the **Desktop** and select **Properties** from the list of options.

1. Click on the **Settings** tab to bring it forward.
2. Change the **Color Palette** or **Colors** to "**High Color (16 Bit)**" or higher.
3. Move the **Screen Area** slide bar until the setting reads "**800 by 600 pixels**".
4. Click **Apply** to enact the change.

NOTE: On some systems, if the display settings were changed, you will be prompted to restart the computer for the change to take effect. If prompted, follow the on-screen instructions to restart your computer.

5. If you were not prompted to restart or did not need to make any changes, click **OK** to close the Display Properties Control Panel.

Changing the Display Settings (Windows Vista)

To open the **Display Properties** window, right-click on the **Desktop** and select **Personalize** from the list of options.

1. Click on the **Window Color and Appearance** link.
2. In the **Appearance** tab, under **Color scheme** choose **Windows Vista Basic**.
3. Click **Apply** to enact the change and **OK** to close **Appearance Settings**.

DirectX Troubleshooting

This program is designed to use Microsoft's DirectX technology (version 9.0c or above), which provides components and drivers to enhance every aspect of high performance applications.

In order to run this program with the best possible performance, your video card and sound card should be compatible with certified drivers properly installed. If you experience sound or display difficulties, a likely source of the issue is an outdated or incompatible driver.

To verify that you have DirectX certified drivers installed on your system, run the DirectX Diagnostics (DXDIAG) program that is copied to your hard drive when this program is installed. This program displays version and status information for your sound and display drivers, as well as all other DirectX components installed on your system.

To open the DirectX Diagnostics Tool, proceed as follows:

1. From the Windows Taskbar, click on **Start** and select **Run**.
2. In the **Open:** field, type **DXDIAG**. Click on **OK** or press the **Enter** key on your keyboard. The program will begin to gather information about your system and the Diagnostics Tool will open with the **System** tab in the foreground.

NOTE: If your system is unable to locate a copy of DXDIAG, it most likely means that a recent version of DirectX is not installed on your computer. You may download a recent version of DirectX from the Microsoft web-site at the following address:

<http://www.microsoft.com/games/en-US/Support/Pages/gameSupport.aspx#DirectX>

When DXDIAG starts, the following tabs will be displayed: **System**, **DirectX Files**, **Display**, **Sound**, **Music**, **Input**, **Network**, and **More Help**.

The **System** tab contains system information about the computer and specifies the version of DirectX installed on your computer. The system information includes: system date, computer name, operating system version and language, processor type, memory, swapfile size, and DirectX version.

The **DirectX Files** tab contains the filenames and version numbers for all DirectX files installed on the computer. If DXDIAG detects any problems with any DirectX files, a warning will be displayed in the Notes box.

The **Display** tab contains detailed information about your display settings, and allows you to disable hardware acceleration for **DirectDraw**, **Direct3D**, and **AGP Texture**. On this tab, you can also test DirectDraw, Direct3D, and AGP Texturing. If DXDIAG detects any problems with any display settings or driver files, a warning will be displayed in the **Notes** box. Be sure to note the Name of your video card and the amount of video RAM that it contains.

The **Sound** tab contains detailed information about the sound card settings and driver. On this tab, you can test DirectSound and lower the Sound Hardware Acceleration Level. If DXDIAG detects any problems with the sound card or driver files, a warning will be displayed in the Notes box.

The **Music** tab contains the current MIDI settings. On this tab, you can test DirectMusic. If DXDIAG detects any problems with any MIDI settings, a warning will be displayed in the Notes box.

The **Input** tab contains the input devices (Joystick, Gamepad, Steering Wheel) connected to the computer and the input drivers installed on the computer.

The **Network** tab contains a list of the Network drivers installed and running on the computer. From this tab you may test DirectPlay.

At any time during the troubleshooting, the DirectX information can be saved to a text file by clicking on the **Save All Information** button.

NOTE: If your sound and display drivers are not listed as Certified, contact your computer manufacturer to verify that the drivers currently installed on your system are the latest available and that they are compatible with DirectX. If Certified drivers are not available, drivers that are compatible, but not certified, should run the program with an acceptable level of performance. If your sound and video card drivers are not compatible with DirectX, the program may not run properly.

Updating Drivers

Installing the latest available driver for your video card and sound card can result in a variety of benefits, including increased system performance, new component features, or the elimination of a technical problem. If your computer locks up, the video appears choppy, or the screen goes black, an updated video driver may solve the problem. An updated sound driver may result in crisper, clearer sound.

Computer system and component manufacturers are constantly updating their drivers so that their hardware can play the latest software programs with the best possible performance. If you determine that your system is not using the latest driver, or your current driver is dated earlier than one year prior to today's date, you should consider obtaining an updated driver.

If your video card and sound card were included with your system at the time of purchase, contact the manufacturer of your computer system about obtaining the latest version of a driver. If you have purchased a system component separately from your computer system, contact the component manufacturer to obtain the latest version of the driver. Updated drivers are frequently available from the Internet. Refer to your hardware documentation for contact information.

Customer Support

If you could not find the solution to an issue in the **Troubleshooting** section, Disney Interactive Studios Customer Support offers a variety of support options. To help solve the problem quickly, efficiently, and accurately, please have the following information available:

Name and version of the game

Computer brand and model name

Sound card brand and model name

Video card brand and model name

Information on other peripherals you are using (printers, modems, controllers)

The length of time since the system's drivers were last updated

A detailed description of the problem

Note any recent changes to your system

Internet Support

The Disney Interactive Studios Customer Support Web Site contains an array of useful information that can be used to help your system run Disney Interactive Studios games with the best possible performance. To access support information about Disney Interactive Studios products on the internet, point your browser to **<http://disneyinteractivestudios.custhelp.com>**.

Automated Telephone Support

You may contact Disney Interactive Studios Customer Support at **(800) 228-0988**. This service is available 24 hours a day in the US and Canada. Using a touch-tone phone, you can obtain answers to some of the most frequently asked questions regarding Disney Interactive Studios programs. If you need additional information, our Customer Support staff for the US and Canada is available Monday through Friday from 9 a.m. to 6 p.m. (Pacific Time).

Mailing Address

If you wish to write to us, our address is: **Disney Interactive Studios Customer Support, 500 South Buena Vista Street, Burbank, CA 91521-9323**.

TDD Support

Please contact us by telephone through your local relay service. Customer Support staff for TTY/TDD users is available Monday through Friday from 8:30 a.m. to 5:30 p.m. (Pacific Time). Our toll free number is **(800) 228-0988**.

Replacing a defective DVD or Missing/Damaged/Lost Items

If you have purchased a defective disc that is cracked, chipped, scratched or broken, we will replace it at no charge within 90 days from the date of purchase with receipt. Please note that there will be a \$10.00 fee to replace a user-damaged disc. Please call **(800) 228-0988** for additional assistance.